

Rayat Shikshan Sanstha's
C.D.Jain College of Commerce , Shrirampur
ONE DAY WORKSHOP ON BUSINESS PROCESS OUTSOURCING
on 13th Feb. 2014

Jointly Organised by Tata Business Support System and C.D.Jain College of Commerce

WORKSHOP REPORT

One day workshop on Business Process Outsourcing is conducted by Tata Business Support System in Chandraroop Dakle Jain College of Commerce on 13th Feb.2014. The TBSS Manager Mr. Khanderao Suryavanshi and Ms. Heena Shaikh has taken an initiative role in conducting the workshop. The Workshop was inaugurated by Hon. Prin. Dr. L.D.Bhor . In his Inaugural address he mentioned the growing importance of BPO in Service Sector. In the Information Technology Market there is wide scope for the employment opportunity to the Commerce Students. In the Rural area the scope for the employment in I.T. has been possible because of the TBSS.

Mr.Khanderao Suryawanshi also expressed the scope and opportunities through BPO for the rural manpower in his key note address. There are 4 Technical Sessions altogether conducted by the TBSS. Every Technical Session emphasised on the ability to communicate is the key door for entrance in BPO. All the calls are known Outbound and Inbound calls to be attended by the support system and are to be well replied. BPO i.e. Business Process Outsourcing is a subset of outsourcing that involves the contracting of the operations and responsibilities of a specific business process to a third party service provider. BPO is typically categorized into back office outsourcing, which includes Internal Business Functions.

The Workshop Concluded by 5.00 P.M. . The Course Co-ordinator Prof. Dr. Bawake Balasaheb proposed vote of thanks and promised the TBSS Team for providing qualitative manpower for the TBSS BPO. Prof. Dr. S.N.Gawali, Prof. Vivek More, Prof. R.P.Kalamkar and other staff members has taken efforts for the success of this Workshop.



Dr. B. Bawake
Course Coordinator



Prin. Dr. L.D. Bhor
C.D.Jain College of Commerce , Shrirampur